KADOUSCOPE
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Unit 03: Working as a Team

Degrees of Support

There is a Degrees of Support diagram in your Learning Guide. Please take a moment to review it before we continue. You can also take notes while I talk about what Degrees of Support mean.

Your ability to work on a team and to interact with others effectively is an underlying part of your career success. Together, people can accomplish what one person alone. When teams operate at a high level and achieve top results, they reach what is called synergy.

However, it isn't always easy. Sometimes when teams confront conflict or problems, our first response is to try to getaway. We try to make our involvement in the conversation as short as possible. Another way to think about these disagreements is to look at them from the perspective of how strong you feel about something. It's not always necessary, or helpful, to choose a firm position on one side of the issues or not. This is what we call Degrees of Support.

Little in life is that clear-cut that we can discuss it simply in terms of yes or no, black or white. Like the diagram, we consider things in degrees. Making agreements or clearing out conflict allows us to do the same thing.

Think about the last time you had a disagreement with someone. What was your Degree of Support? Where were you on the diagram? In order to learn how to use this tool most effectively, complete the questions in that section of your Learning Guide and reflect on how you can use Degrees of Support the next time you experience a difference of opinion or face conflict.

TRANSCRIPT

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